

Donation Refund Policy

RISE Expeditions is dependent upon the generosity of public and private donations to pursue our mission. We are exceedingly grateful to those who share our passion and sacrificially partner alongside us (“Donors”). As such, RISE Expeditions desires to adhere to the highest ethical standards, committing to honor donor intent as well as honor the public interest entrusted to us as a 501(c)(3).

Subsequently, in order to protect the trust placed upon us by the public as a tax-exempt corporation, **we must strictly adhere to a policy that does not allow for refunds of donations**, except under very special circumstances as outlined below.

1) Failure to Honor Donor Intent

When making a donation, if the Donor requests in writing how they specifically wish their donation to be utilized (e.g., scholarships, administrative costs, airfare, hotel, programming needs, guide fees, etc.), RISE Expeditions will make every effort to honor their request and utilize their donation in a fashion consistent with their wishes. A refund may be considered if RISE Expeditions fails to honor the written intent of the Donor. This does not apply to a participant or donor who withdraws from a mission trip or whose mission trip is postponed or canceled for any reason.

RISE Expeditions will only consider refunding a donation if such a request is made within ninety (120) days of the original donation during the calendar year in which the donation was made - unless otherwise agreed upon in writing - provided the donor has not claimed a tax deduction from their donation (proof of tax return may be required).